

# CONSUMER ASSESSMENT OF HEALTHCARE PROVIDERS AND SYSTEMS (CAHPS®)

## CLEAR SPRING HEALTH WANTS TO HEAR FROM YOU:

Fill out the CAHPS® Survey!

Your opinion matters to us! That's why we're asking you to take a few minutes to complete the CAHPS® survey if you get one.

This survey is your chance to tell us what we're doing well and where we can do better when it comes to your healthcare experience.

Your feedback helps us:

- Make improvements to the care and services we offer.
- Focus on what matters most to you and your family.
- Keep providing high-quality care you can count on.
- It's quick, it's easy, and it's completely confidential.

By sharing your thoughts, you're not just helping us. You're helping other members get better care, too. The CAHPS® survey starts going out in March. If you receive the survey in the mail or by email, we'd love for you to fill it out. Every response makes a difference!

**If you have any questions about the survey, please feel free to call us at 844-895-9047.**

